



CODE OF ETHICS

We, the members of the American Moving and Storage Association, stand united in our sincere beliefs that honest, ethical, efficient and quality services to the public are the ultimate goals of this organization.

Whereupon, we engaged in the transporting and storage of household goods, pledge ourselves to uphold and advance the following ideas and principles:

To consistently offer and provide the most efficient and reliable moving and storage services available, while adhering strictly to a policy of truth, honesty, integrity and fairness in all business transactions.

To consistently strive for improvement in all facets of industry operations and to bind ourselves to the individual and collective effort of seeking and effectuating such improvement.

To be conscious and considerate of consumer needs and to continually promote the progress, fraternity, education and dignity of our industry so that the public will be better served.

To promote the elimination of fraud, deceit, misrepresentation and unethical practices within the industry and to engage in formal disciplinary review of any and all members involved in such practices.

To afford all members and applicants due process in the administration of association affairs, to promote competitive practices and to eliminate unlawful restraint of trade within the industry.

To maintain the highest concern for the health, welfare and safety of our employees, while recognizing their needs as both human beings and individuals.

To faithfully fulfill all obligations of membership, including the timely payment of all charges for membership affiliation and services.

To protect free enterprise in a democratic society and to foster the commercial viability of the small business component of our industry.